



CONTROLLER'S OFFICE

COUNTY OF BUCKS

Administration Building

55 East Court Street, Doylestown, PA 18901-4318

(215) 348-6435 • Fax (215) 348-6107

May 29, 2018

Commissioner Robert G. Loughery, Chairman
County of Bucks
Commissioners' Office
55 East Court Street
Doylestown, PA 18901

Re: Audit of Ray Wall, Bensalem Township Tax Collector

Dear Chairman Loughery:

Enclosed is the report for the audit of the Settlement of Duplicate for the Bucks County real estate taxes of the Bensalem Township Tax Collector, Ray Wall, for the tax year ended January 15, 2017. The January 15th date reflects the settlement date included in the audit period. The section of the report titled Report to Management includes our findings and recommendations.

This examination was made in order to ascertain that Bucks County real estate tax collections were properly processed, that adequate and accurate financial records were maintained by the Tax Collector to reflect compliance to the *Tax Collector's Manual*, the *Local Tax Collection Law* and County policies and that the said collections were properly forwarded to the County. The audit was conducted in accordance with U.S. generally accepted auditing standards and included such tests of the accounting records and such other auditing procedures as we considered necessary in the circumstances.

We express our appreciation for the courtesies extended to our auditors and acknowledge the cooperative assistance we received from the Tax Collector.

Should you have any questions regarding this audit, please call us at (215) 348-6556 between 7:00 a.m. and 5:00 p.m.

Sincerely,

Neale Dougherty
Bucks County Controller

17-24
ND/mkw

cc: Ray Wall, Bensalem Township Tax Collector
Brian Hesselthaler, CPA, Chief Operating Officer, Commissioners' Office, County of Bucks
David P. Boscola, Director, Finance Department, County of Bucks

COUNTY OF BUCKS
RAY WALL
BENSALEM TOWNSHIP TAX COLLECTOR
For the Period
January 16, 2016 through January 15, 2017

County of Bucks
Ray Wall
Bensalem Township Tax Collector
For the Period January 16, 2016 through January 15, 2017

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INDEPENDENT AUDITORS' REPORT

To Commissioner Robert G. Loughery, Chairman
County of Bucks
Commissioners' Office
55 East Court Street
Doylestown, PA 18901

We have audited the accompanying Settlement of Duplicate – cash basis, applicable to Bucks County (County) real estate taxes of the Bensalem Township Tax Collector (Tax Collector), for the tax year ended January 15, 2017, and the related note to the Settlement of Duplicate.

Management's Responsibility for the Settlement of Duplicate

The Tax Collector is responsible for the preparation and fair presentation of the Monthly Report to Taxing Districts (MRTD) sheets, which are the basis for the preparation of the Settlement of Duplicate in accordance with the cash basis of accounting described in Note 1.D. The Tax Collector is also responsible for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of the Settlement of Duplicate that is free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on the Settlement of Duplicate based on our audit. We conducted our audit in accordance with U.S. generally accepted auditing standards. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the Settlement of Duplicate is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the Settlement of Duplicate. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the Settlement of Duplicate, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Tax Collector's preparation and fair presentation of the Settlement of Duplicate in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Tax Collector's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by the Tax Collector, if any, as well as evaluating the overall presentation of the Settlement of Duplicate.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Continued...

Opinion

In our opinion, the Settlement of Duplicate referred to in the first paragraph presents fairly, in all material respects, the total amount the Tax Collector is responsible to collect and the total amount reported by the Tax Collector, for the tax year ended January 15, 2017, in accordance with the cash basis of accounting as described in Note 1.D.

Emphasis of Matter and Basis of Accounting

We draw attention to Note 1.C. to the Settlement of Duplicate, which describes that the settlement is prepared to present a reconciliation between the amount of County real estate taxes the Tax Collector is responsible to collect and the reported collection, liened and non-lienable amounts, and is not intended to be a complete presentation of the Tax Collector's financial activities. The County has accepted the Settlement of Duplicate format as a means for presenting this reconciliation.

We also draw attention to Note 1.D. to the Settlement of Duplicate, which describes the basis of accounting. The Settlement of Duplicate is prepared on the cash basis of accounting, which is a basis of accounting other than U.S. generally accepted accounting principles.

Our opinion is not modified with respect to either matter.

Restriction on Use

This report is intended solely for the information and use of the Tax Collector and the County. This restriction is not intended to limit the distribution of this report, which is a matter of public record.



Kimberly S. Doran, CPA, Bucks County Deputy Controller
Doylestown, Pennsylvania

May 14, 2018
17-24

County of Bucks
Bensalem Township Tax Collector

Settlement of Duplicate
For the Tax Year Ended January 15, 2017
Tax Year 2016
(Cash Basis)

Amount the Tax Collector is Responsible to Collect

Amount to be Collected in Current Year:

Total Carried Forward from Prior Year	\$ 12,428
2016 Tax Year - Original Duplicate	14,830,596
2016 Tax Year - Interim Billings	173,561
2015 Tax Year - Interim Billings	<u>4,686</u>
Total Amount the Tax Collector is Responsible to Collect	<u>\$ 15,021,271</u>

Amount Reported by Tax Collector

Amount Collected from Taxpayers as Reported to the County	\$ 14,481,833	
Add: Discounts taken by Taxpayers	270,061	
Less: Penalties paid by Taxpayers	<u>(29,664)</u>	
Amount Collected at Face Value of Tax Bills		\$ 14,722,230
Unpaid Taxes to be Liened as Reported to the County:		
2016 Tax Year - Original Duplicate/Interim Billings	286,056	
2015 Tax Year - Interim Billings	<u>4,707</u>	
Total Unpaid Taxes before Lien Removals	290,763	
Less: Lien Removals from January 16, 2017 to May 14, 2018	<u>(-)</u>	
Net Unpaid Taxes to be Liened as Reported to the County		290,763
Less: Refunds at Face Value made by Finance Department from January 16, 2016 to May 14, 2018		(-)
Total Non-Lienables Carried Forward:		
2016 Tax Year - Interim Billings		<u>8,278</u>
Total Amount Reported by Tax Collector		<u>\$ 15,021,271</u>
Variance - Net Amount Under/(Over) Reported to the County		<u>\$ -</u>

See Note to the Settlement of Duplicate.

NOTE TO THE SETTLEMENT OF DUPLICATE

1. Summary of Significant Accounting Policies

The major accounting principles and practices followed by the Tax Collector and the County are presented below to assist the reader in understanding the Settlement of Duplicate. The accounting principles and practices are presented in conformity with a comprehensive basis of accounting other than U.S. generally accepted accounting principles.

A. Nature of Operations

The Tax Collector is an elected official designated to collect County real estate taxes as well as other taxes. In this jurisdiction, the Tax Collector is an elected official that serves a four (4) year term.

B. Reporting Entity

The accompanying Settlement of Duplicate is presented from only the financial transactions/records directly related to the County real estate taxes handled by the Tax Collector. The financial transactions consist primarily of real estate taxes collected, discounts taken and penalties paid. The Settlement of Duplicate does not present the financial activities of the Tax Collector or the County taken as a whole.

C. Basis of Presentation

The County requires Tax Collectors to settle County real estate taxes on or before January 15th of the succeeding year. As such, the County accepted the Settlement of Duplicate format to reflect the activities associated with the settlement of County real estate tax duplicates in the Tax Collector's possession during the period under audit. Specifically, the Settlement of Duplicate presents a reconciliation between the amount of County real estate taxes the Tax Collector is responsible to collect and the collection, lien and non-lien amounts reported by the Tax Collector.

Section 25 (Collection and Payment Over of Taxes) of the *Local Tax Collection Law* requires the Tax Collector to report the monthly real estate tax activities to the County on a standardized form commonly known as the MRTD sheet. Except for the "Refunds at Face Value made by Finance Department" amount, the amounts presented under the "Amount Reported by Tax Collector" section of the Settlement of Duplicate is an accumulation of information reported on the MRTD sheets for the given tax year.

D. Basis of Accounting

The Tax Collector prepares the required MRTD sheets in accordance with the financial reporting provisions prescribed by the Pennsylvania Department of Community and Economic Development, which is essentially the cash basis of accounting. Since the accompanying Settlement of Duplicate is primarily a summary of amounts reported on the MRTD sheets for the given tax year, the Settlement of Duplicate is prepared and presented on the same basis. Under the cash basis, the only asset recognized is

Continued...

NOTE TO THE SETTLEMENT OF DUPLICATE

1. Summary of Significant Accounting Policies (Continued)

D. Basis of Accounting (Continued)

cash, and no liabilities are recognized. Unless otherwise noted, the County portion of the real estate tax revenue collected and disbursed by the Tax Collector during a given tax year is presented on the accompanying Settlement of Duplicate as the "Amount Collected from Taxpayers as Reported to the County". The cash basis differs from U.S. generally accepted accounting principles primarily because the effects of accounts receivable and accounts payable are not reflected in the accompanying Settlement of Duplicate. The cash basis of accounting is an acceptable basis of accounting for the Settlement of Duplicate.

E. Amount to be Collected

Upon successful settlement of a prior year duplicate, on February 1st of each year the County issues to the Tax Collector the current year's tax duplicate, which represents County real estate taxes to be collected. In addition to the duplicate, the County may issue, throughout the year, interim adjustments. Therefore, the total amount of County real estate taxes to be collected in a tax year is the duplicate amount plus and/or minus any interim adjustment amounts.

F. Cash

Deposits in the banking institutions are insured by the Federal Deposit Insurance Corporation and/or are fully collateralized by a pledge or assignment of assets pursuant to Act No. 72 of the General Assembly.

G. Original Duplicate/Interim Billings

The Original Duplicate/Interim Billings amounts presented under the "Amount the Tax Collector is Responsible to Collect" on the accompanying Settlement of Duplicate represent the total original duplicate plus and/or minus all applicable interim adjustments issued for the period indicated.

H. Date of Management's Review

The Tax Collector has evaluated subsequent events through May 14, 2018, the date on which the Settlement of Duplicate was available to be issued. No events have taken place that affect the Settlement of Duplicate or require disclosure.



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REPORT ON SIGNIFICANT DEFICIENCIES AND MATERIAL WEAKNESSES

To Commissioner Robert G. Loughery, Chairman
County of Bucks
Commissioners' Office
55 East Court Street
Doylestown, PA 18901

In planning and performing our audit of the Settlement of Duplicate, for the tax year ended January 15, 2017, in accordance with U.S. generally accepted auditing standards, we considered the Tax Collector's internal control over the financial reporting (internal control) as a basis for designing auditing procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the Settlement of Duplicate, but not for the purpose of expressing an opinion on the effectiveness of the Tax Collector's internal control. Accordingly, we do not express an opinion on the effectiveness of the Tax Collector's internal control.

Our consideration of internal control was for the limited purpose described in the preceding paragraph and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies and, therefore, material weaknesses or significant deficiencies may exist that were not identified. In addition, because of inherent limitations in internal control, including the possibility of management's override of controls, misstatements due to error or fraud may occur and not be detected by such controls. However, as discussed below, we identified certain deficiencies in internal control that we consider to be significant deficiencies.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A material weakness is a deficiency, or a combination of deficiencies in internal control, such that there is a reasonable possibility that a material misstatement of the Tax Collector's Settlement of Duplicate will not be prevented, or detected and corrected, on a timely basis. We did not identify any deficiencies in internal control that we consider to be material weaknesses.

A significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance. We consider the deficiencies described in F1. of the Internal Control, F1.- F2. of the Cash – Bank Analysis and F1.- F2. of the Receipts Analysis sections of the Report to Management to be significant deficiencies.

The Tax Collector's written response to the findings identified in our audit and presented in the Report to Management was not subjected to the audit procedures applied in the audit of the Settlement of Duplicate and, accordingly, we express no opinion on it.

Continued...

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Kimberly S. Doran, CPA, Bucks County Deputy Controller
Doylestown, Pennsylvania

May 14, 2018
17-24

REPORT TO MANAGEMENT

COVER LETTER

We have audited the Settlement of Duplicate, applicable to County real estate taxes of the Tax Collector, for the tax year ended January 15, 2017. Professional standards require that we provide the Tax Collector with information about our responsibilities under U.S. generally accepted auditing standards, as well as certain information related to the planned scope and timing of our audit. We have communicated such information in our letter to the Tax Collector dated September 8, 2017. Professional standards also require that we communicate the following information related to our audit.

Audit Findings Overview

Qualitative Aspects of Accounting Practices

The Tax Collector is responsible for the selection and use of appropriate accounting policies. The significant accounting policies used by the Tax Collector are described in Note 1 to the Settlement of Duplicate. No new accounting policies were adopted and the application of existing policies was not changed during the audit period. We noted no transactions entered into by the Tax Collector during the audit period for which there is a lack of authoritative guidance or consensus. All significant transactions have been recognized in the Settlement of Duplicate in the proper period.

The Settlement of Duplicate disclosures are neutral, consistent and clear.

Difficulties Encountered in Performing the Audit

We encountered no significant difficulties in dealing with the Tax Collector in performing and completing our audit.

Corrected and Uncorrected Misstatements

Professional standards require us to accumulate all known and likely misstatements identified during the audit, other than those that are clearly trivial, and communicate them to the appropriate level of management. As a result of the audit procedures, we did not detect any misstatements that required correction by management.

Disagreements with the Tax Collector

For purposes of this letter, a disagreement with the Tax Collector is a financial accounting, reporting or auditing matter, whether or not resolved to our satisfaction, that could be significant to the Settlement of Duplicate or the auditors' report. We are pleased to report that no such disagreements arose during the course of our audit.

Representations from the Tax Collector

We have requested certain representations from the Tax Collector that are included in the management representation letter dated May 14, 2018.

Continued...

Bensalem Township Tax Collector

REPORT TO MANAGEMENT

COVER LETTER

Purpose

In reviewing this report, it is important to remember that this letter addresses those conditions that we believe should be brought to the attention of the Tax Collector, and accordingly, does not recite the other sound controls that presently exist. Furthermore, our suggestions should not be construed as a criticism of or a reflection on the integrity of the Tax Collector.

Report Distribution

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REPORT TO MANAGEMENT

FINDINGS AND RECOMMENDATIONS

Legend:

F – Finding

R – Recommendation

The Tax Collector's Office consisted of one (1) Tax Collector, one (1) Deputy Tax Collector and one (1) Assistant.

During our audit, we became aware of significant deficiencies in internal control that have been identified as such in the separate report titled "Report on Significant Deficiencies and Material Weaknesses" dated May 14, 2018. The Internal Control, Cash – Bank Analysis and Receipts Analysis sections of the Report to Management detail the significant deficiencies noted in the Tax Collector's control environment and our recommendations for improvement. The Report to Management does not affect our "Independent Auditors' Report" dated May 14, 2018, on the Tax Collector's Settlement of Duplicate.

Internal Control

A review of the internal control environment disclosed the following:

- F1. A review of the financial transactions recorded and the procedures performed by the Deputy Tax Collector revealed that there was a general lack of segregation of duties among the authorization, execution and recording of the County real estate tax transactions and the related assets.
- R1. Although the small size of the office staff limits the extent of separation of duties, certain steps should be taken to separate incompatible duties. The basic premise to any internal control structure is that no one (1) individual should have access to both physical assets and the related accounting records or to all phases of a transaction.

Auditee's Response:

- F1. We recognize the findings noted above and will make every effort to meet the auditors requirements.

Cash – Bank Analysis

Included within the audit were procedures to verify, through random selection of monthly bank statements, that the Tax Collector made only appropriate disbursements, maintained up-to-date checkbook balances, prepared monthly bank reconciliations and utilized the account for only tax collection activities.

Continued...

REPORT TO MANAGEMENT

FINDINGS AND RECOMMENDATIONS

Cash – Bank Analysis (Continued)

- F1. As a part of the audit, we reviewed a sample of bank statements for both the primary tax and transfer bank accounts utilized by the Tax Collector during the audit period. This analysis disclosed that the Tax Collector did not prepare written monthly bank reconciliations or maintain checkbook balances for either account. Consequently, the auditors were unable to draw any conclusions about the Tax Collector's ability to reconcile the bank account balances to the tax collection records for the audit period.
- R1. On a monthly basis, the Tax Collector should prepare written bank reconciliations listing deposits-in-transit, outstanding checks, adjustments and reconciling items. In order to provide up-to-date bank balance information, all deposits, disbursements, and adjustments should be posted to the checkbook on a daily basis. Furthermore, the maintenance of an up-to-date checkbook balance would provide the Tax Collector with a basis for preparing monthly bank reconciliations.
- F2. During the audit period, the Tax Collector closed both the primary tax and the transfer bank accounts and opened two (2) new accounts at the same financial institution. Prior to closing the primary tax account, the account had \$624 of unreimbursed service charges that had accumulated from the prior audit period in addition to a remaining balance of \$610. We noted the following conditions applicable to the primary tax account closure:
- Although the Tax Collector claimed that he had an accumulation of personal funds in the account to offset the \$624 of service charges, no documentation was provided to support this position.
 - In order to clear out the remaining funds in the bank account, the Tax Collector wrote a check payable to himself for \$610 without any supporting documentation.
- R2. It is the Tax Collector's responsibility to retain sufficient records to support all funds deposited and disbursed from any bank account used for the collection and remittance of County real estate taxes. The Finance Department will contact the Tax Collector for further direction on the resolution of these matters.

Auditee's Response:

- F1. We will make every effort to improve in this area.
- F2. We could not find documentation for the personal funds which was from before 2009. Currently we are keeping documentation of all personal funds.

Receipts Analysis

As a part of the audit, we reviewed a sample of paid tax notices and deposits to determine whether payments were properly recorded and deposited intact and in a timely manner.

Continued...

REPORT TO MANAGEMENT

FINDINGS AND RECOMMENDATIONS

Receipts Analysis (Continued)

- F1. An analysis of a sample of County real estate tax payments revealed that 56% of the forty-three (43) applicable payments examined were not deposited by the next business day.
- R1. All tax payments should be processed, posted, reconciled and deposited intact on the day of payment or by the next business day.
- F2. An analysis of a sample of County real estate tax payments paid by credit/debit cards through the Official Payments' website revealed that 100% of the eight (8) credit/debit card transactions examined were not processed in a timely manner. Furthermore, in two (2) instances, the untimely processing resulted in the funds not being forwarded to the County by the tenth day of the following month.
- R2. All credit/debit card transactions should be processed, posted and reconciled within one (1) business day from the date it appears in the Tax Collector's bank account. Implementation of this recommendation will insure compliance with Section 25 of the *Local Tax Collection Law*, which states "The collector shall pay over on or before the tenth day of each month...all monies collected as taxes during the previous month..."
- F3. A comparison between the payment date stamped on the paid tax bill to the payment date recorded on the computerized Assessment Roll Book disclosed discrepancies in these dates in 100% of the fifteen (15) applicable payments examined.
- R3. The Tax Collector should be reminded of the importance of accurately recording the date on which a tax bill is paid.

Auditee's Response:

F1. – F3.

We will make every effort in this area to improve accurately when a tax bill is paid and in processing payments including credit cards by the next business day.

Compliance

In order to determine whether the Tax Collector was in compliance with certain provisions of the *Tax Collector's Manual*, *Local Tax Collection Law* and County policies, we reviewed MRTD sheets, tax notices, disbursement practices and other appropriate documentation.

- F1. Based on the requirements outlined in the *Local Tax Collection Law* and the guidelines issued by the Finance Department, an analysis of disbursements/wire transfers made by the Tax Collector to the County disclosed that County real estate tax revenue was not forwarded timely to the County.

Additionally, an analysis of the January 15, 2017 composition of the bank account balance disclosed that four (4) interim payments processed and deposited on January 13, 2017 were not remitted to the County until February 28, 2017.

Continued...

REPORT TO MANAGEMENT

FINDINGS AND RECOMMENDATIONS

Compliance (Continued)

- R1. The Tax Collector should strictly adhere to the requirements stated in Section 25 of the *Local Tax Collection Law* and the guidelines issued by the Finance Department regarding the timely submission of revenue.
- F2. A review of credit interim adjustments disclosed that an adjusted tax notice was not issued in a timely manner.
- R2. The Tax Collector should be reminded of the importance of issuing all adjusted tax notices in accordance with the guidelines established in the *Tax Collector's Manual*.

Auditee's Response:

- F1. We have corrected this. (interim payments that are remitted to the County.)
- F2. We will make every effort to issue credit interim adjustments in a timely manner.

SUMMARY OF THE EXIT CONFERENCE

An exit conference was not held. The Tax Collector chose to respond by email, which was received on May 14, 2018.