



~ Public Hearing ~

Fiscal Year 2018 - 2019

Plan and Budget

May 21, 2018

WHO WE ARE

The Bucks County Area Agency on Aging (BCAAA), one of 52 in Pennsylvania, is a public agency designated by the Bucks County Commissioners in 1973 and is responsible for the planning and implementation of a variety of services and programs to assist older persons in Bucks County. An Advisory Council appointed by the County Commissioners participates in the development of the four-year and annual plans.

WHAT WE DO

The broad goal of the agency is to develop comprehensive services to assist older people to remain independent and prevent premature institutionalization.

Our priorities are:

- the frail elderly over 75 years old
- minorities
- those persons with chronic disabilities
- persons living alone with a low income

The Area Agency on Aging offers more than twenty programs to help older adults and their families and is an advocate for all older persons in Bucks County.

We also directly provide Information and Referral, Assessment and Care Management, Protective and Ombudsman Services and a countywide Volunteer Program. Additional services and projects are by agreement or contract with other community agencies. Approximately 60% of our budget is by contract.

Service and supports provided by and through the Area Agency on Aging typically focus on three goals:

- Providing education and supports to healthy residents
- Providing assistance with home and community based services
- Advocating for the rights and benefits of older adults and protecting those at risk for abuse, neglect, financial exploitation, and abandonment.

HOW ARE WE FUNDED

Services and supports provided through the AAA are funded by:

- Grants with the PA Department of Aging
- Grants with the PA Department of Human Services
- Federal funds
- Other local and state agency grants
- Consumer voluntary and cost shared revenues
- Generosity of the County Commissioners

2017/2018 ACCOMPLISHMENTS

<u>Goals and Objectives from 2017/2018</u>	<u>Accomplishments 2017/2018</u>
<p>Participate in the advocacy efforts to support the rights and benefits of older adults.</p>	<p>Participated in regional legislative breakfasts and meetings to address issues that impact older adults in December 2017 and March 2018.</p> <p>The AAA participated in several State and State Association surveys for feedback on programs and proposed changes to programs affecting seniors in Bucks County and Statewide.</p>
<p>Receive Protective Service “Reports of Need” and investigate as needed for adults at risk of abuse/neglect/exploitation/abandonment. Provide education to the community about recognizing and reporting abuse/neglect/exploitation and abandonment.</p>	<p>Completed 1500 Reports of Need, and 580 investigations by the end of the FY. Several staff members participated in the 2018 William J. Neff Symposium on the Crimes Against Older Adults.</p>
<p>Implement voluntary contribution opportunity to all consumers receiving services provided by BCAA excluding Legal Aid, Guardianship, Protective Services and Public Affairs programs and supports.</p>	<p>During FY 17/18 notices about voluntary contributions were fully operationalized for consumers. This has resulted in some additional revenue to supports services. This has also provided opportunity for additional communication with consumers and their families about service issues or changes.</p>
<p>Implement Performance Based funding portion of Senior Center contracts.</p>	<p>Performance based incentive funding was established during the end of FY 16/17. During FY 17/18 data sources for the Performance based incentives were refined to more accurately reflect activity and attendance counts at each site.</p>

2019 Proposed Federal Budget

In FY 2018, on the heels of the Bipartisan Budget Agreement, lawmakers approved much-needed increases for many critical Older Americans’ Act (OAA) and other aging programs. These additional investments in aging services—such as in-home help, transportation and case management; meals delivered in the home or in community/senior centers; caregiver supports and services for those caring for an older adult; elder abuse prevention; and evidence-based health promotion and disease

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prevention programs to prevent falls and manage chronic conditions—will directly help older adults and caregivers across the country. With more Americans living longer, investing in cost-effective locally provided programs to help seniors remain independent and healthy for as long as possible is critical.¹

The FY 2019 Budget again shows some marginal increases in funding for aging services. The Administration for Community Living (ACL) helps older adults and people with disabilities to live independently and gain access to community-based supportive services. The FY 2019 Budget requests \$1.8 billion for ACL, which is \$197 million below the FY 2018 Continuing Resolution – the majority of these cuts are in funding for programs related to people with disabilities. The Budget requests \$838 million for Nutrition Services, which is \$6 million above the FY 2018 Continuing Resolution. Nutritional Services include congregate meals provided through senior centers as well as home delivered meals (i.e. Meals on Wheels). The FY 2019 Budget provides a total of \$350 million for Home and Community-Based Supportive Services (HCBSS) program, which is \$2 million above the FY 2018 Continuing Resolution. The services provided to seniors through the HCBSS program include transportation, case management, and referrals; in-home services such as personal care and homemaker assistance; and community services such as adult day care and physical fitness programs.² Although these slight increases are welcome, other cuts in the federal budget such as proposals to eliminate the expansion of Medicaid under the Affordable Care Act and transform the rest of that program into a system of capped payments to states; convert food assistance into a hybrid of commodity deliveries and traditional cash benefits; and expand requirements that low-income people work to qualify for federal assistance³, could have a negative impact on the health and well-being of seniors and a challenge in the delivery of needed services.

Proposed Fiscal Year 2018/19 State Budget

The Governor's proposed budget, with regards to seniors, includes launching Community HealthChoices in the southeast region in January 2019, proposed budget increases in home and community service investments by \$230M, and focusing on right size delivery system to serve more people in home and community settings. The Governor is also proposing additional steps to maintain the Lottery Fund solvency by lowering operational costs while maximizing competitiveness for Lottery games to increase profits. Act 42 of 2017 enables the Lottery to launch new product lines, including iLottery games and terminal-based games for virtual sports and keno. Both products are designed to appeal to new and younger players. Implementation of iLottery will allow players to access games through mobile devices. Introducing new Lottery players can also benefit existing Lottery retailers, as demonstrated in other states where iLottery has previously been implemented. It is anticipated that the new games will generate as much as \$150 million annually to fund programs for older Pennsylvanians.

¹ https://www.n4a.org/files/n4a%20Appropriations%20Request%20FY%202019%204_16_18%20Final.pdf

² <https://www.hhs.gov/sites/default/files/fy-2019-budget-in-brief.pdf>

³ https://www.washingtonpost.com/business/economy/trump-wants-to-overhaul-americas-safety-net-with-giant-cuts-to-housing-food-stamps-and-health-care/2018/02/12/a7cfd03e-102f-11e8-9570-29c9830535e5_story.html?utm_term=.e15c9a5f31cc

Although tabled last year, ongoing uncertainties regarding the Commonwealth's goal of merging Department of Human Services (DHS) with the PA Department on Aging (PDA) continues to be of concern. Some internal PDA functions, such as finance and human resources, has already moved within the DHS structure in the past months, and there is concern that this piece-meal approach towards consolidation will continue. As reported last year, maintenance of the PDA at a cabinet level in the state is warranted for a number of reasons:

- Pennsylvania's growing older adult population should warrant consideration to maintain a cabinet level department to continue supporting the unique needs of our older adults, but consolidate certain functions to gain economies of scale.
- A good deal has changed in the delivery of services for older adults throughout the Commonwealth over the past few years. Having a consistent brick and mortar place that seniors can rely on is incredibly important, and this consistency is provided through the Area Agency on Aging (AAA) network. The AAA network has been aligned with the Governor's "one stop shop" philosophy for older adults for more than 40 years. We believe the current "one stop shop" service for seniors by the 52 AAAs in local communities across the Commonwealth should be maintained. Local flexibility is necessary to meet the diverse needs of our seniors living in our various communities.
- The Pennsylvania Lottery Fund, dedicated solely to services and supports for older adults, is a clear demonstration of the Commonwealth's commitment to Older Americans Act mandates. The PA Lottery also provides a means for many seniors that are not eligible for Medicaid programs to receive necessary services. The Lottery Fund must remain protected and dedicated to supporting the needs of our growing older adult population, and continue to be administered separately from the General Fund.

Community HealthChoices

Community HealthChoices (CHC), Pennsylvania's most recent version of managed care reform, focuses on consumers age 21 and over that are dually-eligible for Medicare and Medicaid. Managed Care Organizations (MCOs) will coordinate the physical health care and long-term services and supports (LTSS) for older adults and individuals with physical disabilities. Participants will be able to select from one of the three MCOs: AmeriHealth Caritas, Pennsylvania Health and Wellness, and UPMC Community HealthChoices. CHC will begin in three phases:

- Phase One – January 2018 in the Southwest zone
- Phase Two – January 2019 in the Southeast zone; and
- Phase Three – January 2020 in the Northwest, Lehigh/Capital, and Northeast zones.

The advent of CHC is creating major changes for the AAA system as a whole, and specifically for the Bucks County AAA as soon as July, 2018. Some of these changes include:

- At the state level, various factors have been in play in order to ensure that AAA's remain stakeholders in the provision of services to seniors. The PA Association

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of AAA's (P4A) developed a separate entity called "Aging Well in PA" (or AWP) that would, along with other goals, represent the state AAA's in contract negotiations with DHS. AWP has consequently obtained a contract with DHS to provide community CHC educational programs, as well as to be the conduit for payment of nursing home eligibility assessment services provided by the AAAs in the state. The Bucks County AAA has signed a contract with AWP to provide assessment services in Bucks County and as such, we will be moving from a grant based funding to a **fee-for-service based funding** structure for our assessment functions; specifically, we will be paid for each assessment completed by a care manager. This change in our funding structure under what had been Title XIX funding is a major adjustment in our budget process. We are still uncertain the total ramifications this shift in funding will have on our service delivery system.

- In addition to a new payment model for nursing home eligibility assessments, DHS, through its division of Office of Long-Term Living (OLTL), is implementing a **new assessment tool** to be used by AAA care manager assessors by July 1, 2018. The new tool, called the Functional Eligibility Determination or FED, is shorter than the current assessment tool. There are concerns however that it will not capture the amount of information needed to accurately delineate the needs of the senior client. AAA care manager staff are therefore in the midst of learning this new assessment tool and the procedures for accurate implementation.
- The southwest region of AAA's, being the first phase of CHC in the state, and in order to have a stronger voice in negotiations with MCO's in the provision of aging services, created a 501-c-3 organization called Comprehensive Care Connections or C3. C3 provides administrative and integrated care solutions for Area Agencies on Aging and other Community-Based Organizations and works to effectively partner with healthcare organizations. At this time the Bucks County AAA is not anticipating providing services to seniors through the MCO's, having removed service coordination services from our service delivery system four years ago, however, in the current climate of change, it is important for us to continue to have a voice in the CHC system. As such, we are **contracting with C3** in order to have this ongoing presence, and to have opportunities either to reinstate service coordination services in the future, or engage in other activities associated with MCO funded services or C3 contracts.

Bucks County Division of Housing & Human Services

Under the direction of Bucks County Division of Housing & Human Services (BCDHHS) Director, Jon Rubin, the Division has initiated strategic planning to support and strengthen Bucks County individuals and families. With the addition of departmental Vision, Mission and Core Values, the expected outcome will more closely align various BCDHHS projects, goals, partners, staff, consumers and stakeholders with a clearly articulated vision for the future. BCDHHS maintains administrative oversight for the following Social Service agencies within the County: AAA, Department of Behavioral

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Health, Children and Youth, Drug and Alcohol Commission, Inc., Housing Department, and Mental Health/Developmental Programs.

Long-Term Care Department (LTC)

Older Adults Protective Services

The number of Protective Services (PS) cases has significantly increased to a volume that is straining staffing across the Commonwealth, as here in Bucks County. To meet this need, BCAA has reassigned staff within its long-term care department in order to increase staffing in the PS unit by 50%. This will increase to 75% before the end of this fiscal year. Other actions also have been undertaken to facilitate maintaining currency of case records.

During the past year, Pennsylvania's Department of Aging (PDA) launched a review of the Older Adult Protective Services (OAPS) Program at all of Pennsylvania's AAAs. PDA's recent monitoring of BCAA's PS Program indicates that no older adults have been left at risk in Bucks County. Additional findings are yet to be determined/communicated officially.

Early in the fiscal year, the Bucks County Crimes Against Older Adults Task Force, of which select BCAA PS staff are active members, was featured in an article in the Social Innovations Journal.

Staffing

With the support of the Human Services Director and the Commissioners, in FY 17-18, the LTC Department has been able to fill or replace 9 positions that were vacant due to turnover or promotion. For the first time ever, all LTC Supervisory positions are filled, and the unit now is pleased to note a vacancy rate of only 8% of its Care Manager positions. It is hope that that will soon be reduced to 0.

The challenge of adequately staffing each unit of the LTC Department continues. The growth in the population and need far outstrips the funding and staffing available, with the result that currently, despite the filling of vacant positions, no one unit in LTC is able to be sufficiently staffed to meet its full mandate.

New Directives

In December, a new Aging Program Directive (APD) for the **OPTIONS** program was disseminated, with significant changes to take effect January 1, 2018. The overall impact for consumers is positive. LTC staff have written or updated multiple policies/procedures in keeping with the new APD, and continue to write/update and implement additional ones. Implementation of some facets of this new APD will be continuous throughout the year. Changes also included updates to the OPTIONS assessment form.

Staff are also gearing up for receipt of and training on a new Aging Program Directive (APD) for the **Family Caregiver Support Program** late this fiscal year, to be effective July 1, 2018. This one has been 6 years in development, and is planned to redefine central tenets of the program. It will also include new assessment forms for both Caregivers and Care Receivers.

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Another new assessment form, specific to the Level of Care Determination (LCD) Unit of the LTC Department is the much-anticipated **FED, or Functional Eligibility Determination**, which will replace the existing Level of Care Determination form. This form also has been 2+ years in development, and, with its new IT platform, will require significant amounts of training around both the form and its data system in the final weeks of this fiscal year, for planned implementation July 1, 2018. LTC staff anticipate sweeping changes likely to be needed to operationalize this new system, and are eager to receive detailed information in order to plan those changes.

Assessment Time Parameters

BCAAA's Long-Term Care (LTC) Department continues to address the challenge of meeting assessment time parameters despite staffing issues, in order to qualify for a contract to retain the Level of Care Determination/Functional Eligibility Determination (LCD/FED) function. The LCD unit continues to strive toward the goal of 95% completion within required time parameters, averaging 86% over the year to date.

Waiting Lists

BCAAA has had a waiting list for subsidy for services needed by older adults in the community who are not eligible for the Aging Waiver Program. Over 350 individuals have been waiting for needed services for lack of sufficient revenue to fund them. Over the course of this FY, BCAA has been able to remove from the waiting list and serve 257 consumers. Given budgetary limitations, the waiting list continues. Absent a major budget reduction, it is assumed that consumers will be able to be placed on and removed from the waiting list on an ongoing basis, as attrition permits.

Ombudsman Program

The Ombudsman section of the Older Americans Act was tightened with the writing of a new Federal Final Rule which took effect 7-1-16. PA Department of Aging (PDA) promulgated a new and significantly different Aging Program Directive in 2016, which remains under discussion. In collaboration with PDA, BCAA has been implementing various plans in response to the changes. During FY 17-18, BCAA transitioned this program from the LTC Department to the Public Affairs Department, in keeping with Federal directives regarding avoiding any potential for conflicts of interest.

Impact of State-Level Changes to the LTC Unit:

Aging Waiver Changes

The Aging Waiver, or Medical Assistance – Long-Term Services and Supports (MA LTSS) Program in the Southeast PA Region will be transitioned to the Community Health Choices (CHC) Program previously mentioned effective January 1, 2019. The PA Department of Human Services Office of Long-Term Living (DHS - OLTL) plans to utilize AAAs in its outreach efforts to educate current participants about the coming changes. BCAA anticipates active participation in this effort once OLTL disseminates its training activities and materials.

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The Managed Care Organizations (MCOs) contracted for this program are required to maintain all participants' care plans and all existing providers for the first six months of the year. As of July 1, 2019, the MCOs will be able to contract with the providers of their choice, and participants may need to select new providers if their current providers don't receive contracts. Additionally, as of July 1, 2019, MCOs representatives may alter individual participants' care plans. A significant trimming of many care plans is anticipated.

Home and Community-Based Long-Term Care Advocacy

BCAAA continues to advocate for increased funding for home and community-based services on the local, state, and federal levels, and to seek opportunities for new ways to meet increasing demands with existing resources.

With the continuing growth of the aging population, the demand for home-and community-based long-term care services and supports continues to grow in Bucks County and throughout the Commonwealth. As demand grows, there are challenges and opportunities related to how services are delivered.

PUBLIC AFFAIRS UNITS

APPRISE

BCAAA continues recruiting and developing members of the APPRISE program's volunteer team to provide personalized Medicare insurance counseling services, assist with beneficiary enrollments, engage in public outreach and assist in Medicare appeal cases. An all-time high of 40 volunteers donated over 3,500 hours to personally assist 1,200+ consumers in face-to-face counseling sessions throughout the year, including conducting twelve Medicare Annual Open Enrollment Events (AOEP) county-wide. The Agency's APPRISE staff delivered over 35 "Medicare basics" public presentations to consumers to assist them with evaluating cost-effective health insurance plans, resolve issues related to their plans.

Health & Wellness—Core Programs

Working in partnership with its contracted senior center network, the Agency sponsored and/or delivered to approximately 400 consumers both fall prevention and chronic disease self-management workshops meeting the highest level of evidence-based programming.

The Agency will continue to implement its health and wellness outreach efforts by working with governmental agencies, non-profit organizations and other community groups to offer the Project MEDS, Project Games and QPR (Question, Persuade, Refer) programs to promote medication safety, problem gambling awareness and suicide prevention, respectively.

Health & Wellness—Medication Disposal Program

BCAAA's Health & Wellness function has continued its partnership with the County Detectives in the Office of the District Attorney, other County agencies and local non-profit organizations to promote the County's Medication Disposal (*aka* Drug Take-back) Program. The program arranges for semi-annual collection events at dozens of

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municipalities, including door-to-door service for homebound seniors. Since founding the program in 2010, Bucks County has collected 107,000 lbs. of unwanted medications, and improved its disposal accessibility year-round through the placement of permanent collection boxes in 30+ municipalities throughout the County.

Volunteer Program

The Agency's *Positively Aging Bucks County* volunteer program worked with in-house APPRISE staff to greatly increase the number of APPRISE volunteers (as described above). In calendar 2017 the program's 466 committed volunteers generously donated 62,090 hours of their time and skills—a benefit valued at \$1.5 million dollars—to provide advocacy, education, nutrition, and social enrichment for young and old alike at nearly 60 sites.

CONTRACT MANAGEMENT AND MONITORING

CONTRACTING PROCESS

The BCAAA continues to purchase services and goods in compliance with State regulations and County policy. This includes formal Request for Proposals (RFP), Price Quote Solicitations and Professional Service Agreements. Our current agreements allow for multi-year extensions to facilitate continuity for consumer services.

Senior Centers receive operating grants in addition to the AAA administering and funding their meal programs, volunteer support and transportation.

MONITORING

The monitoring activity continues to occur on an individual consumer basis, service authorization basis (monthly), and annually for program compliance. The agency is continuously monitored through quarterly reporting (reviewed by County Controller) to the Pennsylvania Department of Aging. State staff schedule visits to monitor individual programs

During Fiscal Year (FY) 17-18, BCAAA completed the second round of the annual onsite monitoring of all contracted in-home service providers, first round of adult day center providers and third round of senior centers. During FY 2018/2019 BCAAA will initiate monitoring activity of the contracted Personal Emergency Response System Providers, Transportation Provider, Legal Aid Provider and Durable Medical Equipment and Supplies Providers.

The data from the annual monitoring visits is utilized to review for strengths in the services and also areas for general improvement or changes needed for contracts to meet changing State and Federal requirements and mandates.

CONTRACT MANAGEMENT

During FY 17/18, BCAAA amended all of the existing In Home Service and Adult Day Care Agreements to align them with the State Fiscal Year cycle.

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BCAAA contracted with an In Home Service provider to service consumers who reside in historically difficult to serve areas of the County, which existing in home service providers have had difficulties to staff/serve due to where their staff reside.

Additionally, BCAA contracted with three durable medical equipment and supplies providers to enable BCAA to order durable medical equipment or supplies to be delivered to qualified, homebound elderly consumers' home, in order to help maintain them in the community and prevent/deter institutionalization.

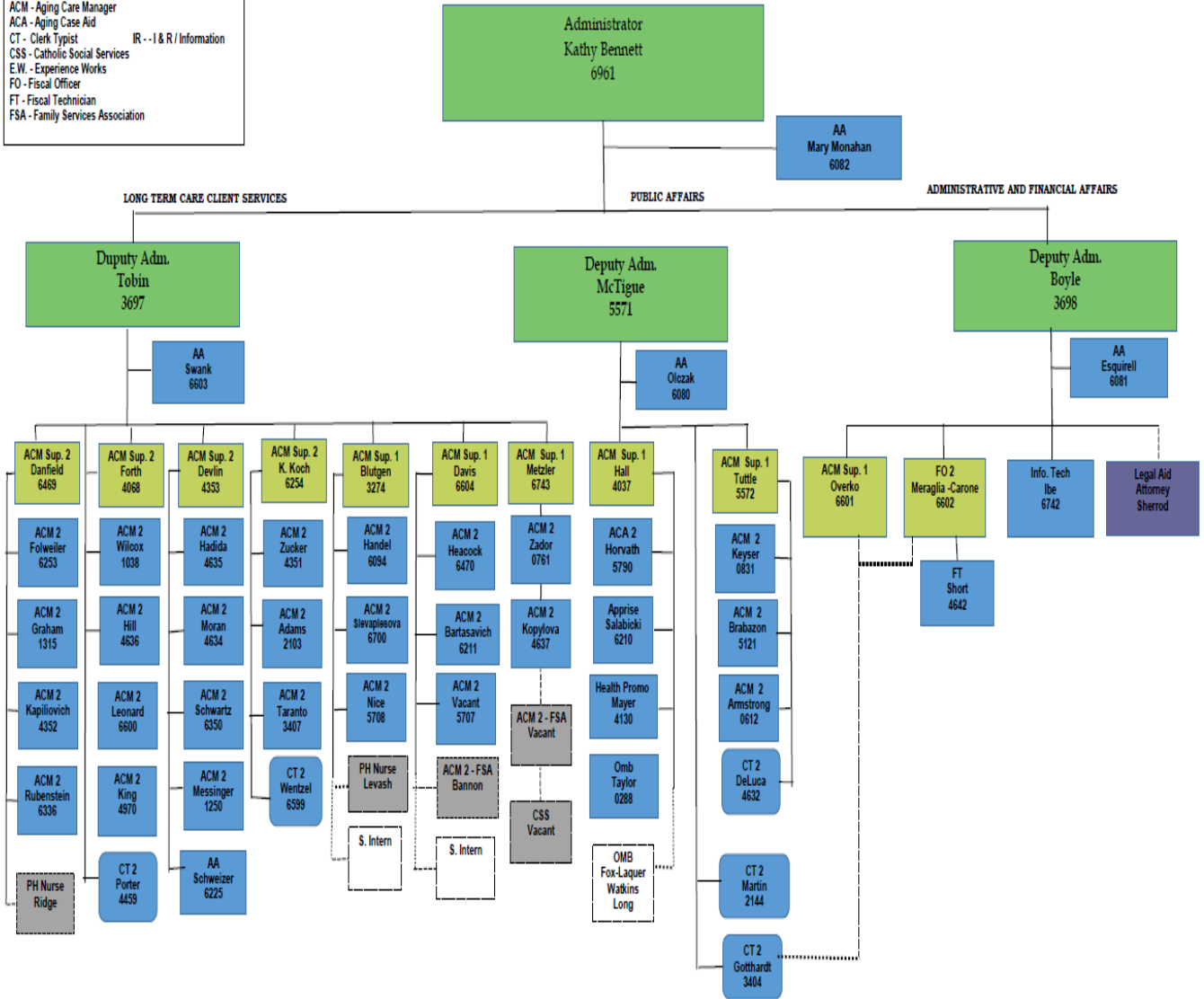
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Bucks County Area Agency on Aging Organizational Chart As of May, 2018

BUCKS COUNTY AREA AGENCY ON AGING

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KEY	
AA - Administrative Assistant	
ACM - Aging Care Manager	
ACA - Aging Case Aid	
CT - Clerk Typist	IR -- I & R / Information
CSS - Catholic Social Services	
E.W. - Experience Works	
FO - Fiscal Officer	
FT - Fiscal Technician	
FSA - Family Services Association	



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**BUCKS COUNTY AREA AGENCY ON AGING
ADVISORY COUNCIL MEMBERS
As of May 21, 2018**

Michael Bannon
Doylestown, PA

Tammi Mancuso
Doylestown, PA

Maggi Boyer
Doylestown, PA

Barbara Minter
Telford, PA

Yagnesh Choksi
Bensalem, PA

Richard Newman
Doylestown, PA

Karen Hirschman
Newtown, PA

Laura Poust
Warminster, PA

Beth Hudson Keller
Newtown, PA

Charles Pressler
Perkasie, PA

Lynette Killen (Chair)
Newtown Square, PA

Robert Silberg
Furlong, PA

Jane Fox-Laquer
Doylestown, PA

Nancy Spears
Doylestown, PA

Patsy Long (Vice Chair)
Warrington, PA

Julie Thomas
Kintnersville, PA

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SERVICES PROVIDED BY THE AAA

Organizationally, the Agency is divided into Long Term Care, Public Affairs and Administrative and Financial Affairs.

LONG TERM CARE

Older Adult Protective Services Adult Protective Service Reports

Assessment

- Home/Community Based Services
- Facility-based Services

Care Management

- Care Planning
- Care Plan Implementation & Follow-up
- Ongoing Care Management
- Reassessment/Recertification

Home/Community Based Services

- Personal Care
- Home Health Aide
- Home Support
- Home Delivered Meals
- Adult Day Services
- Personal Emergency Response System
- Environmental Modification
- Therapeutic Counseling
- SELF

Caregiver Supports

- Caregiver Education / Support
- Financial Assistance
- Family Counseling

Other Services

- Student Internships
- Money Mgt.-Limited availability

PUBLIC AFFAIRS

Information and Referral Aging and Disability Resource Center(ADRC)

Senior Centers

Nutrition

- Congregate Meals
- Home Delivered Meals
- Education

Health Promotions

- Project MEDS
- Project Games
- Chronic Disease Self-Management

Ombudsman Services

Transportation

Insurance Counseling (APPRISE)

Employment

Senior Games

“Positively Aging Bucks County”

Volunteer Program

ADMINISTRATIVE AND FINANCIAL AFFAIRS

Fiscal/Administrative Management

Legal Services

Information Technology

Contract Management and Monitoring

**BUCKS COUNTY AREA AGENCY on AGING
UNDUPLICATED PERSONS SERVED BY PROGRAM AREA**

COST CENTER	FY 17/18 Projected	FY 18/19 Estimated
Home Delivered Meals	560	600
Congregate Meals	1,500	1,600
Senior Community Centers - visitors	5,500	5,600
Transportation	386	425
Home Health	1	1
Personal Care	335	350
Personal Assistance	7	7
Environmental Modification	3	5
Medical Equipment and Supplies and Personal Emergency Response Systems	212	220
Home Support	117	120
Adult Day Care	27	34
Care Management	2,600	2,800
Protective Services	877	950
Consumer Reimbursement	51	51

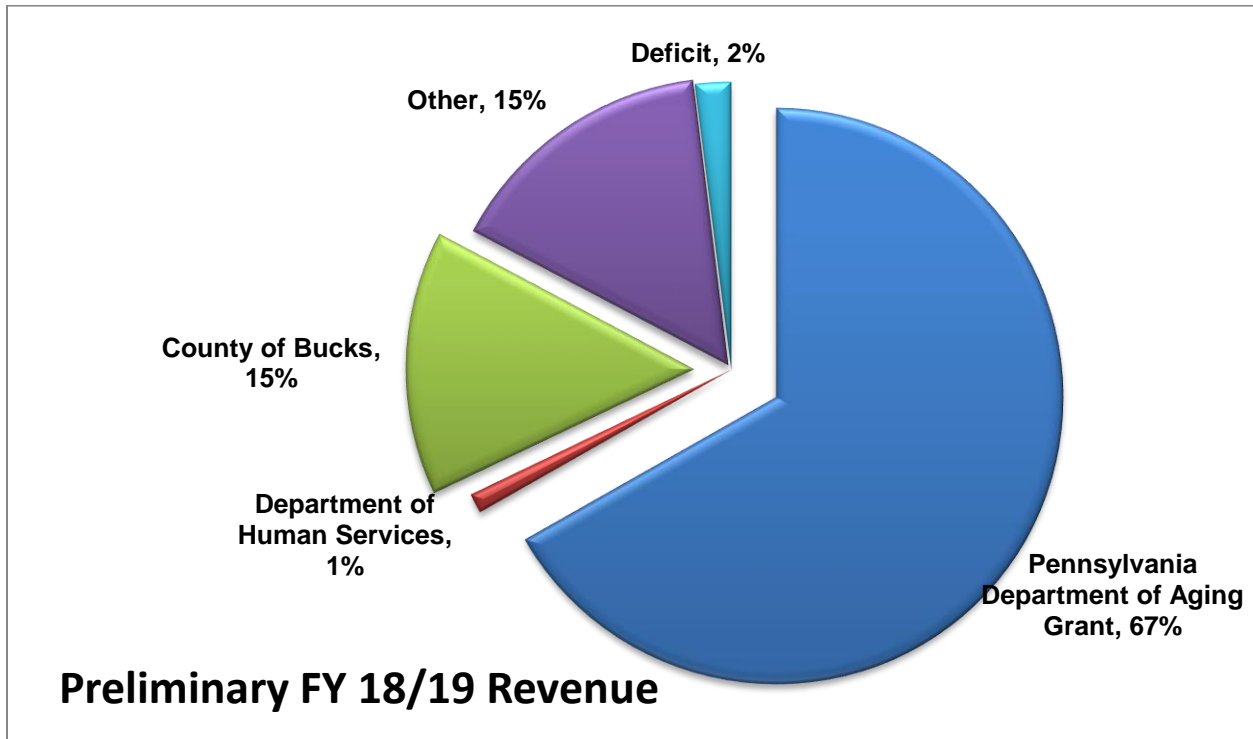
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**BUCKS COUNTY AREA AGENCY on AGING
UNITS OF SERVICE BY PROGRAM AREA**

	Unit of Service Identified	FY 17/18 Projected	FY 18/19 Estimated
HOME DELVRD MEALS	Meal	108,600	115,000
CONG MEALS	Meal	53,000	56,000
SOC/REC/EDUCATION	Registrants	210,000	220,000
PASNGR TRANS	One-Way Trip	19,500	20,000
LEGAL ASSIST	Service Hour	1,540	1,350
OMBUDSMAN	40 cases, 67 complaints, 388 facility visits, 467 Information and Consultations	45 cases, 70 complaints, 388 facility visits, 475 Information and Consultations	
INFO & REFER	Contacts	40,000	40,000
HOME HEALTH	Service Hour	280	280
PERSONL CARE	Service Hour	30,700	36,700
PERSONL ASST	Service Hour	1,856	1,853
ENVRONMT MOD	Homes Modified	7	5
HOME SUPPORT	Service Hour	5,270	5,300
ADLT DAYCARE	Service Day	1,550	2,500
ASSESSMENTS	Assessments Completed	3,300	3,600
PROTECT SVCS	Investigations Completed	590	630
GUARDIANSHIP	Petitions	24	25

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**BUCKS COUNTY AREA AGENCY on AGING
PERCENTAGE of INCOME BY SOURCE
FY 18/19**



FY 18/19

Pennsylvania Department of Aging	\$ 6,713,646.00	67%
Pennsylvania Department of Human Services	\$ 110,632.00	1%
County of Bucks	\$ 1,491,700.00	15%
Other	\$ 1,535,835.00	15%
Deficit	\$ 197,097.00	2%
TOTAL	\$ 10,048,910.00	100%

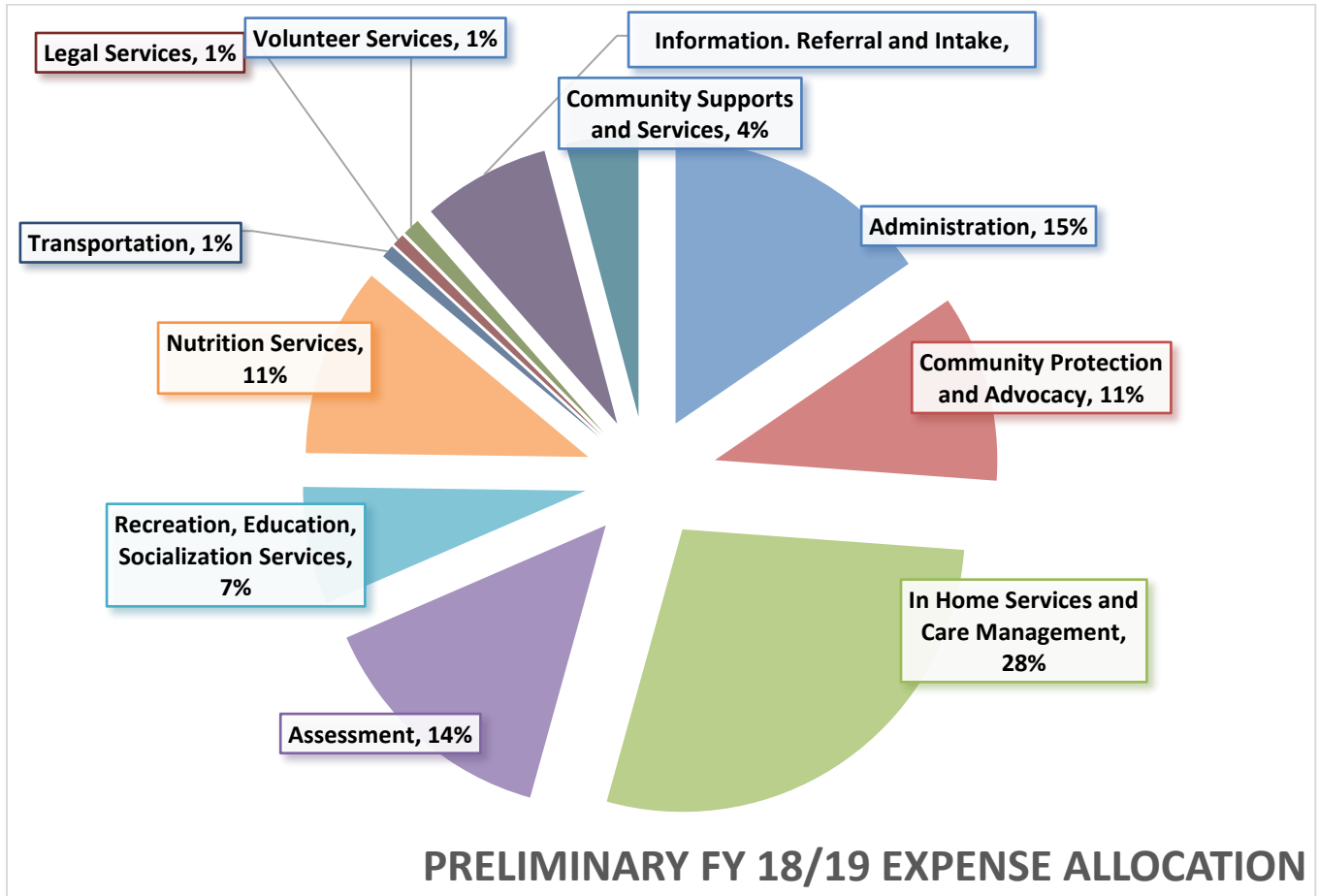
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**BUCKS COUNTY AREA AGENCY ON AGING
Total Income**

<u>SOURCE</u>	FY17/18 REVISED	FY18/19 Projected	VARIANCE	
Department of Aging Block Grant	\$ 6,513,159.00	\$ 6,713,646.00	200,487	3%
Regular Block Grant	\$ 5,221,807.00	\$ 5,247,058.00	25,251	0%
Federal and State Caregiver	\$ 175,723.00	\$ 186,130.00	10,407	6%
APPRISE	\$ 33,291.00	\$ 33,288.00	-3	0%
Health and Wellness	\$ 19,000.00	\$ 24,000.00	5,000	26%
Nutrition Services Incentive Program	\$ 114,540.00	\$ 114,540.00	0	0%
Options Services	\$ 842,766.00	\$ 982,342.00	139,576	17%
Ombudsman Volunteer	\$ -	\$ 4,140.00	4,140	100%
Other	\$ 106,032.00	\$ 122,148.00	16,116	15%
County of Bucks	\$ 1,420,082.00	\$ 1,491,700.00	71,618	5%
Department of Human Services	\$ 1,159,785.00	\$ 110,632.00	-1,049,153	-90%
Title XIX	\$ 1,076,277.00	\$ 106,632.00	-969,645	-90%
ADRC	\$ 83,508.00	\$ 4,000.00	-79,508	-95%
Deficit	\$ -	\$ 197,097.00		
Other	\$ 499,546.00	\$ 1,535,835.00	1,036,289	207%
Human Service Development Fund	\$ 96,872.00	\$ 96,872.00	0	0%
Bucks County Opportunity Council	\$ 9,500.00	\$ 9,500.00	0	0%
Bucks County Drug and Alcohol Comm.	\$ 25,924.00	\$ 25,924.00	0	0%
MH/DP S.E.L.F.	\$ 178,019.00	\$ 135,000.00	-43,019	-24%
Interest	\$ 50,000.00	\$ 50,000.00	0	0%
Program Income/ Cost Share	\$ 129,892.00	\$ 225,000.00	95,108	73%
Department of Agriculture	\$ 3,523.00	\$ 3,523.00	0	0%
Miscellaneous Other Revenue	\$ 5,816.00	\$ 101,816.00	96,000	1651%
AgingWell LLC.	\$ -	\$ 888,200.00	888,200	
TOTAL	\$ 9,592,572.00	\$ 10,048,910.00	456,338	5%

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**BUCKS COUNTY AREA AGENCY on AGING
PERCENTAGE of EXPENDITURES BY PROGRAM AREA
FY 18/19**



Administration	\$ 1,551,342.00	15%
Community Protection and Advocacy	\$ 1,077,517.00	11%
In Home Services and Care Management	\$ 2,829,224.00	28%
Assessment	\$ 1,425,053.00	14%
Recreation, Education, Socialization Services	\$ 675,561.00	7%
Nutrition Services	\$ 1,092,406.00	11%
Transportation	\$ 74,858.00	1%
Legal Services	\$ 70,200.00	1%
Volunteer Services	\$ 99,895.00	1%
Information, Referral and Intake	\$ 735,681.00	7%
Community Supports and Services	\$ 417,173.00	4%
TOTAL	\$ 10,048,910.00	100%

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BUCKS COUNTY AREA AGENCY on AGING
Expense Allocation Comparison

<u>COST CENTER</u>	FY 17/18 REVISED	FY 18/19 PROJECTED	FY 18/19 v.s. 17/18 Rev VARIANCE	
ADMINISTRATION	\$ 1,571,865.00	\$ 1,551,342.00	-20,523	-1%
HOME DELIVERED MEALS	\$ 560,829.00	\$ 661,290.00	100,461	18%
CONGREGATE MEALS	\$ 460,574.00	\$ 431,116.00	-29,458	-6%
SOC/REC/EDUCATION	\$ 697,078.00	\$ 667,790.00	-29,288	-4%
EMPLOYMENT SERVICES	\$ 7,771.00	\$ 7,771.00	0	0%
VOLUNTEER SERVICES	\$ 136,603.00	\$ 99,895.00	-36,708	-27%
TRANSPORTATION	\$ 74,870.00	\$ 74,858.00	-12	0%
LEGAL SERVICES	\$ 80,200.00	\$ 70,200.00	-10,000	-12%
OMBUDSMAN	\$ 170,210.00	\$ 193,773.00	23,563	14%
INFORMATION & REFERRAL	\$ 959,769.00	\$ 885,681.00	-74,088	-8%
HOME HEALTH	\$ 2,500.00	\$ 2,500.00	0	0%
PERSONAL CARE	\$ 727,800.00	\$ 876,000.00	148,200	20%
PERSONAL ASSISTANCE	\$ 27,000.00	\$ 27,000.00	0	0%
ENVIRONMENTAL MODIFICATIONS	\$ 2,220.00	\$ 5,000.00	2,780	125%
MEDICAL EQUIPMENT & SUPPLIES			5,923	16%
PERSONAL EMERGENCY RESPONSE	\$ 36,077.00	\$ 42,000.00	0	
HOME SUPPORT	\$ 115,000.00	\$ 125,000.00	10,000	9%
ADULT DAY SERVICES	\$ 86,500.00	\$ 140,000.00	53,500	62%
COUNSELING			0	
APPRISE/GAMBLING/MEDS	\$ 236,101.00	\$ 267,173.00	31,072	13%
ASSESSMENT	\$ 1,339,748.00	\$ 1,425,053.00	85,305	6%
CARE MANAGEMENT	\$ 1,390,921.00	\$ 1,491,724.00	100,803	7%
PROTECTIVE SERVICES	\$ 794,043.00	\$ 868,744.00	74,701	9%
GUARDIANSHIP	\$ 5,300.00	\$ 15,000.00	9,700	183%
CONSUMER REIMBURSEMENT	\$ 109,593.00	\$ 120,000.00	10,407	9%
			0	
TOTAL	\$ 9,592,572.00	\$ 10,048,910.00	456,338	5%

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BUCKS COUNTY AREA AGENCY on AGING
Current Subcontractor List
FY 17/18

In-Home Service Providers

AccuCare	Homemaker Service of the Metro. Area, Inc.
Associates Home Care, Inc.	Immediate Home Care
Better Home Care LLC	JEVS Supports for Independence *
Carvell Health Services	Lehigh Valley Visiting Nurses, Inc.
Comfort Home Care, Inc.	Millenium Home Health Care, Inc.
Community Home Health	New Life Home Health Care Agency, Inc.
Community Home Services, Inc.	Penn Asian Senior Services, Inc.
Elite Home Health Care, Inc	Prestige Home Care Agency
EPIC Health Services	Southeastern Health Services of PA
Expert Home Care	Unique Aid
Family Caregivers Network	VNA Community Services, Inc.
Gem Home Care Inc.	VitaCare Home Health, Inc.
Philadelphia Home Health Services d/b/a Angels on Call	

Senior Community Centers

Benjamin H. Wilson Senior Center	Eastern Upper Bucks Seniors, Inc.*
Bensalem Senior Citizens Association	Falls Township Senior Citizens, Inc.
Bristol Township Senior Citizens Ctr.	Middletown Senior Citizens Association
Bristol Borough Area Active Adult Ctr.	Morrisville Senior Service Center
Bucks County Association for Retired and Senior Citizens	Northampton Township James E. Kinney Senior Center / Council Rock*
--Central Bucks Senior Center	
--Neshaminy Activity Center	
--Pennridge Community Center	
--Upper Bucks Senior Center	

* Center location does not provide congregate meals

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Current Subcontractor List
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Home Delivered Meals / Food Vendors/Nutritional Supplements

Delcrest Medical Services	Pur Foods, LLC dba Mom's Meals
JA Foodservice Corporation	The Wood Co./Sodexo Senior Services
Metz Culinary Management Inc.	Woodside Meals on Wheels
Bucks County Association for the Blind and Visually Impaired	
Warminster Heights Home Ownership Association	

Adult Day Services

Chandler Hall Health Services, Inc.	Community at Rockhill Adult Day Care
Circle of Friends	Northeast Adult Day Care, Inc.
Dacha Adult Day Care	Senior Care Center of PA, Inc.
Montgomery Adult Daily Living Center	Shanti Gardens Adult Day Care
New Hope Adult Day Care	

Personal Emergency Response Providers

Lifeline Systems Co.	MedScope America Corporation
Link to Life	Valued Relationships, Inc.
Automated Security Alert, Inc. d/b/a Staar Alert	

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BUCKS COUNTY AREA AGENCY on AGING
Current Subcontractor List
FY 17/18

OTHER

Provider

Bucks County Department of Health
Bucks County Free Library
BCOET/ Career Link
Bucks County Transport, Inc.
Catholic Social Services
Family Service Association of Bucks
County
Jane Fox-Laquer
Patsy Long
Virginia Watkins
Gail Titus
Grim, Biehn and Thatcher
Daniel Haimowitz M.D.
Language Line
Language Services Associates
Legal Aid of Southeastern PA.
Lenape Valley Foundation
Linton's Managed Services
Bohdan Martynec M.D.
Constance Romer-Quirin, MS
Information Age Technologies

Regional Cooperative LLC
Baird Respiratory Therapy, Inc.
Delcrest Medical Services
Flagship Medical Inc.
PSI Personnel, LLC.

Services

Nurse Consultants
Aging information and reference materials
Employment Services
Transportation
Counseling

Case Management
Ombudsman Services
Ombudsman Services
Ombudsman Services
Ombudsman Services
Long Term Care Solicitor
Physician Consultant
Interpretation Services (phone)
Interpretation Services (in person)
Legal Services
SELF Program
Nutritionist/ Diet Counseling
Physician Consultant
Psychologist Consultant
State system support

Data and Federal/State exclusion support
Durable Medical Equipment and Supplies
Durable Medical Equipment and Supplies
Durable Medical Equipment and Supplies
Temporary Office Staffing

May 21, 2018

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The Bucks County Area Agency on Aging is Funded in Part By

The Pennsylvania Department of Aging

Teresa Osborne, Secretary

Bucks County Commissioners

Robert G. Loughery, Chairman
Charles H. Martin, Vice-Chairman
Diane M. Ellis-Marseglia, LCSW

The Pennsylvania Department of Human Services

Teresa D. Miller, Secretary



Area Agency on Aging

Toll Free Phone Numbers

Lower and Upper Bucks

1-888-942-8257

Protective Services

1-800-243-3767

Central Bucks

267-880-5700

Fax

(215) 348-3146 - Long Term Care

(215) 348-9253 – Administration

Area Agency on Aging Web Page

www.buckscounty.org/AAA.htm

E-mail

aging@buckscounty.org

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