

Viewing Images in Property Info Hosted Websites

The ability to view and print documents electronically is dependent upon the latest version of Java being installed on your computer.

Please visit <http://java.com/en/download/installed.jsp> and click "Agree and Continue" to test your computers' version of Java. If the website detects you are running an older version of the software it will prompt you to download and install the latest stable build.

After verifying your Java version, you will need to check two items in the Java Control Panel.

On Windows:

- Go to Start→Control Panel→Java
- Click on the Security Tab
- Make sure the Java security setting is set to High
- Click the button labeled, "Edit Site List"
- Click the "Add" button and type in <https://countyfusion3.propertyinfo.com>
- Click on the Restore Security Prompts button

You should now be able view and print documents without error. If you cannot, please contact gssupport@propertyinfo.com with the following information:

- Operating System (example: Windows 7, Mac X 10.9)
- Java Version (example: Java 8 25)
- Browser Type / Version: (example: Internet Explorer 11)

**Please note, while we 'officially' only support the Internet Explorer browser (version IE 6 and higher), we know that most Mac users have been successful with Firefox.

Thank you,

PropertyInfo

Main Toll Free Support: 888-608-1808

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