

What it means to me to work in a nursing home. In one word it would be heartfelt. Let me explain. For me working at Neshaminy Manor Nursing home is a daily heartfelt experience. It is a daily reward because I experience lots of love, life experience and advice from the residents and my fellow co-workers. We spend a lot of time together and it certainly feels like a family. This is why Neshaminy Manor is not a facility; it is a home, our home. Home is where the heart is and neshaminy has my heart. I sit and talk to the residents, extend a helping hand and receive the same in return, a helping hand. Joe Lepouski, had his best friend Joe bring me in a Drivers manual. The cafeteria staff gets to know the families personally. We have acquired lots of extended families and friends and we also have families come visit us from the years past. Working at the Manor is a fulfilling experience every day. I go home, tell my family about my residents and my family can't wait until the next day for the stories that I share. We have celebrated birthdays, births of babies, holidays, and triumphant experiences in our lives. We have worried and grieved for one another. There is always a hug and a kiss waiting to be given by somebody in time of need, knowingly or unknowingly. The resident are the heart of the Manor. It certainly means a lot to see all of my co workers and all of the departments give 110% every day. Yes the bar is set that high and we rise to the occasion every day. It is a great site when you see the head Administrators pitch in and do what is necessary to make it work. My bosses manage the kitchen, go on the dish machine, make sandwiches and wipe the faces of our residents. I see the nurses go above and beyond to make things work and come together from passing trays and help with feeding to changing a resident or show concern of how a resident will make it to their family events. I see housekeepers go above and beyond the call. They talk and provide compassion to the residents. This home belongs to the resident and they welcome us in their home with welcoming arms. The activities department does a wonderful job keeping the residents happy and content. They are involved in a lot of special events, all dressed up in costumes to play their part. Let us not forget the maintenance department. They answer every call and don't give up on any job from a sewer pipe to a light bulb. This is a place where I may walk in the door feeling under the weather, but someone will always make the smile from within come across my face and warm my heart. Everyone knows your name and that is a very special feeling. Sometimes, you just need someone to talk to, and you always have a listening ear at the manor. I have met a lot of people from different countries and heard their stories, and that is where a lot of support and compassion comes from. Everybody is a person and we all have some of the same obstacles in life from bills to children. We couldn't do it without each other which equals teamwork and teamwork is what makes Neshaminy work. I couldn't imagine working anywhere else.

Truthfully submitted,

*Jamilla Williams
(Hobby)*

