

NESHAMINY MANOR: THE PLACE TO BE

By: Susan Miletto

I started at Neshaminy Manor in December, 2004 as a Nurse's Aide, and in that time, it has made a great impact on my life. Being there has taught me so much, I have learned to appreciate what I have while I have it and never take my life for granted. It brings me great joy and satisfaction to know that I do make a difference in the residents life, whether it be a simple hello or a genuine smile. I realize the importance in helping others accomplish the simple tasks that sometimes we take for granted. It has, and continues to be a privilege to work at Neshaminy Manor knowing that I am helping someone's loved one, I keep this in mind everyday. I try to take care of the residents the way I would want my Mother, Father, Child, Grandparent, or Sibling to be taken care of. In 2007, I decided to challenge myself and applied for a position as a Restorative Care Aide where I have the opportunity to work with the residents in regaining back their strength so they can possibly regain their independence and eventually move back home. This position enables me to spend one-on-one time with many different residents on a daily basis.

In my time working at Neshaminy Manor, it has brightened my inner self to know that when I care for the residents, it makes their families feel at ease as well. I know this from the many compliments which I have received throughout the years; one in particular was from a resident's daughter who expressed how happy she was knowing that her mother would be taken care of while she was able to go away for a few days. This was the first time that the daughter felt safe enough to leave her mother in someone else's care. I can truly say that the staff at Neshaminy Manor are compassionate and nurturing to each and every resident along with their families. In closing, I am privileged and honored to be a part of Neshaminy Manor's Team and their mission to provide the best care possible to the residents that live there.